

NORTHEAST INVESTMENT MANAGEMENT, INC.

Form ADV Part 3 – Form CRS Relationship Summary, March 2021

Introduction

Northeast Investment Management, Inc. is an investment adviser registered with the Securities and Exchange Commission (SEC). Brokerage and investment advisory fees differ and it is important for you to understand these differences. Free and simple tools are available to research firms and financial professionals at <https://www.investor.gov/crs>, which also provides educational material about broker-dealers, investment advisers and investing.

Relationships and Services

What investment services and advice can you provide me?

Northeast offers investment advisory services to retail investors including individuals, families, trustees, executors, personal representatives, family offices, charitable organizations and small businesses. Our portfolio managers may also serve as personal trustees. We gather information regarding your goals, investment objective and risk tolerance, and tailor our portfolios to your individual needs. We construct our portfolios with publicly traded stocks, bonds, exchange traded funds and mutual funds. You may impose restrictions on our investing in certain securities.

As part of our standard services, we **monitor** your account on a regular basis. In terms of **investment authority**, we offer both discretionary advisory services - where we make the decision regarding the purchase or sale of securities, as well as non-discretionary services - where you make the ultimate decision. Our engagement continues until either of us terminates the arrangement in writing. We do not make **limited investment offerings** or offer advice with respect to proprietary products nor adhere to a strictly limited menu of products or types of investments. We require an **account minimum** of \$1,000,000 in order for you to establish a relationship with us. Under certain circumstances, we accept accounts below \$1,000,000 but at the discretion of the investment committee. For more information, see our Form ADV Part 2A ("Brochure"), Items 4 & 7.

We also offer other services such as estate settlement, income and gift tax preparation and bill paying as well as general financial consulting services for clients who do not need us to manage their assets.

Questions to Ask Us

- **Given my financial situation, should I choose an investment advisory service? Why or why not?**
- **How will you choose investments to recommend to me?**
- **What is your relevant experience, including your licenses, education, and other qualifications? What do these qualifications mean?**

Fees, Costs, Conflicts and Standards of Conduct

What fees will I pay?

We charge an ongoing asset-management fee based on the market value of assets in your account at the end of each calendar quarter. Our standard fee schedule has 4-tiers starting at 1.25% on the first \$1,000,000, 1.00% on the next \$1,000,000, 0.75% on the next \$1,000,000 and 0.50% on everything above \$3,000,000. The more assets in your advisory account the more you will pay in fees even though the rate falls. Some clients pay a flat percentage. We may therefore have an incentive to encourage you to increase the assets in your account. In addition, we charge a separate fee for additional services you request such as estate settlement, tax preparation and bill paying. You may also incur fees imposed by third parties such as brokerage commissions, transaction fees and custody fees (when you select a custodian with whom we do not have an investment advisor service relationship). You may incur other third party fees such as legal fees, deferred sales charges, wire transfer and electronic fund fees, express mail and shipping charges, class action filing fees and securities valuation fees for estate settlement purposes. You will pay fees and costs whether you make or lose money on your investments. Fees and costs will reduce any amount of money you make on your investments over time. Please make sure you understand what fees and costs you are paying. For more information about the fees we charge, please see our Form ADV Part 2A ("Brochure"), Items 5, 12 & 17.

Questions to Ask Us

- Help me understand how these fees and costs might affect my investments.
- If I give you \$10,000 to invest, how much will go to fees and costs and how much will be invested for me?

What are your legal obligations to me when acting as my investment adviser? How else does your firm make money and what conflicts do you have?

When we act as your investment adviser, we have to act in your best interest and not put our interests ahead of yours. At the same time, the way we make money creates some conflicts with your interests. You should understand and ask us about these conflicts because they can affect the investment advice we provide you. Here are some examples to help you understand what this means.

We charge our fee based on the assets in your account. We therefore have an incentive to recommend adding assets to your account, which increases the fee you pay. We have a financial incentive to recommend that you rollover your retirement plan assets into an IRA we manage. As a practical matter, we recommend our clients hold their assets with our principal custodian BNY Mellon where we can provide a full range of services including the utilization of multiple brokers. Clients sometimes select Fidelity Custody and Clearing Solutions as their custodian, where we provide fewer services and must trade through Fidelity. We pay BNY Mellon's and Fidelity's custody fee on your behalf; Fidelity's custody fee is higher. We therefore have an incentive to recommend you hold your assets with BNY Mellon. For more information, see our Form ADV Part 2A ("Brochure"), Items 5 & 15.

Questions to Ask Us

- How might your conflicts of interest affect me and how will you address them?

How do your financial professionals make money?

We pay our financial professionals an annual salary. Some of our financial professionals are owners of our firm and benefit from the overall profits of the firm. They therefore may have an incentive to increase the assets in your account, which may increase the firm's profitability. Our financial professionals are also compensated for successfully bringing new clients to the firm and therefore may have an incentive to encourage you to choose our firm as your investment adviser.

Disciplinary History

Do you or your financial professionals have legal or disciplinary history?

No, we do not have any legal or disciplinary history. You can visit Investor.gov/CRS for a free and simple search tool to research our firm and our financial professionals.

Questions to Ask Us

- As a financial professional, do you have any disciplinary history? For what type of conduct?

Additional Information

You can find additional information about our investment advisory services by visiting www.northeastinvest.com or by visiting <https://adviserinfo.sec.gov/firm/summary/105051>. You can also request up to date information and a copy of our client relationship summary by contacting us at rmanoogian@northeastinvest.com or calling our office at (617) 523-3588.

Questions to Ask Us

- Who is my primary contact person?
- Is she or he a representative of an investment adviser?
- Who can I talk to if I have concerns about how this person is treating me?